

GENERAL TERMS AND CONDITIONS FOR THE COLLECTION OF USED IBC IN EUROPE

Based on international regulations in force, guidelines and recommendations of associated organizations and due to the aims of the international responsible care initiative, the following terms have been set up to ensure best practice and mutual benefit in returning used IBCs.

CONDITION OF IBC TO BE RETURNED

1. Each IBC must be properly emptied by the filler, so that it meets the emptiness definition required for regulatory compliance in the particular country.
All residues that can be removed using the practices commonly employed to remove materials from IBCs, need to be removed. IBCs that do not meet this empty requirement may be rejected from collection.
2. Each IBC must be free from outside product contamination.
3. No other product residues than those from the original lading may be in an IBC prepared for collection.
4. The last product must be specified with proper, legally conforming labelling. All original labels, markers, hazmat classification etc. must be legible and not be removed.
5. Each IBC must be securely closed with original lids and closures. Lids and closures need to be operable.
6. IBC which contained toxic, flammable, carcinogenic, excessively hazardous or smelling products need to be decontaminated and labelled "NEUTRALISED". IBC that present hazards to the environment or the workforce will not be collected.
7. The IBC must be in a reusable condition, not be damaged nor in a state of advanced deterioration. The general condition must allow proper handling, storage and transportation.

DUTIES OF THE EMPTIER REQUESTING PICKUPS

1. The number of IBCs, the names of the products and the fillers need to be communicated with each pickup request. Material Safety Data Sheets must be made available for the carrier and the recipient and be submitted on request.
2. By signing the pickup request or according acceptance certification, the emptier accepts the terms and conditions for returns in the particular country as set out in the latest version of the European service terms and conditions.
3. The emptier issues all necessary documentation for the transport requested by local legislation.
4. It is the duty of the emptier to provide conforming IBCs.

COSTS INVOLVED IN RETURNING IBC

The return of empty, reusable IBCs is normally executed at no cost. However, according to country specific regulations and filling goods involved, special conditions may apply. Charges apply for residue and heel exceeding 0.1% (0.5% for higher viscosity) of the nominal filling volume and for the disposal of non-reusable IBCs or inert tanks.

RIGHTS OF NCG AND DEDICATED SUBCONTRACTORS

NCG or the dedicated subcontractor of NCG keeps the right of

1. Rejecting the pickup of non-conforming IBCs or returning non-conforming IBCs to the sender on sender's cost.
2. Charging the emptier for the disposal of product residues or the disposal of non reusable IBCs, e. g. when residues cannot be eliminated.
3. Charging incremental freight expenses for pickups where the number of IBCs is different from the original request.

SERVICE LEVEL

The service level in terms of periods until pickup and minimum quantity is part of the country specific terms and conditions. For the Benelux area the following terms apply:

- Free¹⁾ collection of various manufacturers IBCs.
- Minimum quantity 4 units; collection within 10 days after clearance of paperwork.
- Quantities below 4 units will be collected within 60 days at no extra cost.

1) Restrictions as set out in this documentation apply